



### **A port that puts its performance figures in the public domain**

HAROPA PORT and all port actors have developed port performance indicators. These are the outcome of a collaborative effort that began in 2011 and they allow port goods throughput performance to be measured.

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### **My KPIs : dynamic indicators for containerised goods throughput**

Since 2019, on an exclusive basis, HAROPA PORT and SOGET have been publishing My KPIs which is a web module for dynamic measurement of mean levels of performance with respect to containerised goods passage for IMPORT and EXPORT at HAROPA PORT | Le Havre terminals. It is updated every month.

My KPIs is accessible to all. The module:

- tracks – stage by stage – the average time taken by your containers to go through HAROPA PORT | Le Havre terminals,
- Compares your times to the mean value for the port.

### A short description of the module:

- Logistic, administrative, commercial and customs port handling stages:
  - Imports: ship arrival / unloading / carrier identification / Customs OK / exit authorisation / physical exit from the goods handling terminal.
  - Exports: container arrival at the goods handling terminal / Customs OK / loading on board
- Terminal exits and entries via road / rail / river.
- Container volume figures: dry / reefer / hazardous.
- Archived statistics since 2014.

The data produced by SOGET's PCS S)ONE software are updated every month.

### **Customers: measure your own performance using My KPIs**

With the intention of helping its customers build a **more granular, real-time vision of their performance**, HAROPA PORT offers S)ONE members a customised My KPIs module as **an effective resource for managing their own flows**.

All indicators are available for both imports and exports and for the three modes for goods pre- and post-port shipment by road, rail and river.

***Log in with your S)ONE code***

*No code? Access the [demonstration module](#) and don't hesitate to contact our staff for more information on this decision-aid.*

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